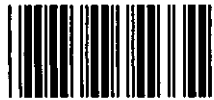


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CLERK, U.S. DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA

LAW OFFICES OF ROY L. LANDERS
ROY L. LANDERS (BAR #64920)
7840 MISSION CENTER COURT, SUITE 1003
SAN DIEGO, CALIFORNIA 92108
TELEPHONE (619) 296-7898
FACSIMILE (619) 296-5611

Attorney for Plaintiff, Ismael Rivera

[Signature] DEPUTY

UNITED STATES DISTRICT COURT
SOUTHERN DISTRICT OF CALIFORNIA

03 CV 1801 J JFS

ISMAEL RIVERA

Plaintiff,

vs.

CARL KARCHER ENTERPRISES, INC.
dba CARL'S JR, CARL J. HEINZ AND
LAURA L. HEINZ, TRUSTEES OF THE
CARL J & LAURA L. HEINZ TRUST
AND DOES 1-10 Inclusive,

Defendants.

) Case No.:
)
) COMPLAINT FOR DAMAGES RE:
) VIOLATION OF CIVIL RIGHTS ON
) BASIS OF DISCRIMINATION IN
) PUBLIC ACCOMMODATIONS; UNFAIR,
) UNLAWFUL AND FRAUDULENT BUSINESS
) PRACTICES; NEGLIGENT INFLECTION
) OF EMOTIONAL DISTRESS;
) INTENTIONAL INFLECTION OF
) EMOTIONAL DISTRESS; DEMAND FOR
) JURY TRIAL
)
)
)

I

JURISDICTION AND VENUE

1. (a) Jurisdiction of this action is invoked on the basis of 28 USC 1331 and 1343, 42 USC 12101-12102, 12181-12183 and 12201, et. seq., which is applicable to causes of action where persons with disabilities have been denied their civil rights. Venue in the Southern Judicial District of California in the United States District Court is in accord with 28. U.S.C. section 1391(b) because a substantial part of plaintiff's claims arose within the

CM

1 Judicial District of the United States District Court of the
2 Southern District of California.

3 (b) Supplemental Jurisdiction. The Judicial District of the
4 United States District Court of the Southern District of
5 California has supplemental jurisdiction over the state claims
6 alleged in this Complaint pursuant to 28 U.S.C. section 1367(a).
7 Supplemental jurisdiction is appropriate in this action on the
8 basis that all the causes of action or claims derived from federal
9 law and those arising under state law, as herein alleged, arose
10 from a common nucleus of operative facts. The common nucleus of
11 operative facts, include, but are not limited to, the incidents
12 whereby plaintiff was denied full and equal access to Defendant's
13 facilities, goods, and/or services in violation of both federal
14 and state laws when plaintiff attempted to enter, use, and/or exit
15 Defendant's facilities as described within this Complaint.
16 Further, due to this denial of full and equal access Plaintiff and
17 other person's with disabilities were injured. Based upon such
18 allegations the state actions, as stated herein, are so related to
19 the federal actions that they form part of the same case or
20 controversy, and the actions would ordinarily be expected to be
21 tried in one judicial proceeding.

22 **II**

23 **PARTIES**

24 2. Defendants, Carl Karcher Enterprises, Inc. and Carl's Jr. were
25 and at all times herein mentioned were duly organized businesses,
26 associations, or corporations duly authorized to exist and operate
27 within the State of California and County of San Diego and the
28

1 owners, lessees, or tenants of the premises located at 1137 Regal
2 Road Encinitas, California 92024.

3 3. Plaintiff is informed and believes and thereon alleges that
4 defendants Carl J. Heinz and Laura L. Heinz are the trustees for
5 the Carl J & Laura L. Heinz Trust and are the owners and/or
6 landlords of the subject property upon which defendant business is
7 sited.

8 4. Plaintiff is informed and believes and thereon alleges that
9 each of the named defendants herein operates a business and
10 or/facility of public accommodation as defined and described
11 within 42 USC 12181(7)(B) of the American with Disabilities Act
12 [ADA] and as such must comply with the ADA under provisions of
13 Title III therein.

14 5. Plaintiff is ignorant of the defendants sued as Does 1-10
15 herein, and therefore sues them in their fictitious names as Doe
16 defendants. Plaintiff is informed and believes and thereon alleges
17 that Does 1-10 are the owners, operators, lessees or tenants of
18 the subject property and each of the Doe defendants at all times
19 herein was acting as the agent and or representative of each other
20 and thereby are responsible in some manner for the injuries and
21 damages complained of herein. Plaintiff will seek leave of court
22 to amend this complaint to name Doe defendants when the same is
23 ascertained.

24 **III**

25 **GENERAL ALLEGATIONS COMMON TO ALL CLAIMS**

26 6. Plaintiff is disabled and confined to a wheelchair. He has no
27 control over his lower extremities and must use a wheelchair to
28 transport himself and to affect the basic necessities of his

1 everyday existence. Plaintiff's disability substantially limits
2 one or more of life's major activities and therefore he is
3 disabled as defined under 42 USC 12102(2) (A) (B) (C).

4 7. On or about July 12, 2003 plaintiff patronized the premises of
5 defendants to utilize goods and/or services offered by defendants.
6 When Plaintiff attempted to gain access to the goods and/or
7 services offered by defendants he encountered access barriers
8 because the premises failed to comply with federal ADA Access
9 Guidelines For Building and Facilities [hereinafter "ADAAG"];
10 Department of Justice [DOJ] regulations at 28 CFR. 36.201; 36.304
11 and/or the State of California's Title 24 Building Code
12 Requirements.

13 8. The specific difficulty Plaintiff had in entering and utilizing
14 Defendants' facility and which amount to a violation of ADAAG, DOJ
15 regulations and Title 24 of the California Building Code are:

- 16 (a) Site entrance is lacking as required by Title 24 1129B.5
- 17 (b) Site lacks NO PARKING signage as required by Title 24
18 1129B.4.1&2.
- 19 (c) Site lacks designated van accessible parking as required by
20 ADAAG 4.1.2(5) (b) and Title 24 1129B.4.2.
- 21 (d) Facility lacks regular access aisle as required by Title 24
22 1129B.4.1.
- 23 (e) Facility lacks van accessible aisle as required by ADAAG
24 4.6.3 and Title 24 1129B.4.2.
- 25 (f) Facility lacks installed signage as required by ADAAG 4.6.4
26 and Title 24 1129B.5.
- 27 (g) Additional signage is needed as required by ADAAG 4.6.4 and
28 Title 24 1129B.5.

- 1 (h) Facility designated disabled parking space does not have
2 signage at proper height in violation of ADAAG 4.6.4 and
3 Title 24 1129B.5.
- 4 (i) Lack of parking space emblem as required by ADAAG 4.6.4 and
5 Title 24 1129B.5.1.
- 6 (j) In appropriate curb ramp location - ADAAG 4.7.1.
- 7 (k) Curb ramp projects into vehicular traffic lanes and
8 violates ADAAG 4.7.6.
- 9 (l) Lack of entrance signage at every entrance as required by
10 ADAAG 4.1.3(16) (b) and Title 24 1127B.3.
- 11 (m) Dining facilities do not meet the requirements of ADAAG 5.1
12 and Title 24 1104B.5.4.; ADAAG 4.32.3; 4.32.4 and Title 24
13 1122B.4; ADAAG 5.3 and Title 24 1104B.5.4.; ADAAG 5.4.
- 14 (n) Bathroom lacks international symbol of accessibility as
15 required by ADAAG 4.30.6 and Title 24 1117B.5.9.
- 16 (o) Restroom signage does not have raised Braille characters as
17 required by ADAAG 4.30.4 and Title 24 1117B.5.6.1 & 2.
- 18 (p) Wall mount signage (latch side of door) does not comply
19 with ADAAG 4.1.2(7) (d) and Title 1117B.5.9.
- 20 (q) Bathroom hardware does not comply with ADAAG 4.13.9 and
21 Title 24 1133B.2.5.1.
- 22 (r) Drain and hot water pipes are not insulated as required by
23 ADAAG 4.24.6.
- 24 (s) Entrance door kick plate does not comply with Title 24
25 1133B.2.6.

26 9. Based upon the above facts, Plaintiff as been discriminated
27 against and will continue to be discriminated against unless and
28 until Defendants are enjoined and forced to cease and desist from

1 continuing to discriminate against Plaintiff and others similarly
2 situated.

3 10. Pursuant to federal [ADA], Title 28 CFR 36.201; 36.203;
4 36.304; 36.305 and state law [California Title 24], Defendants are
5 required to remove barriers to their existing facilities.

6 Defendants have been put on notice pursuant to the ADA and
7 California Civil Codes [51,52] prior to the statutory effect of
8 the ADA on January 26, 1992 that Defendants and each of them had a
9 duty to remove barriers to persons with disabilities such as
10 plaintiff. Defendants also knew or should have known that
11 individuals such as plaintiff with a disability are not required
12 to give notice to a governmental agency prior to filing suit
13 alleging Defendants' failure to remove architectural barriers.

14 11. Plaintiff believes and thereon allege that Defendants'
15 facilities, as described herein, have other access violations not
16 directly experienced by Plaintiff, which preclude or limit access
17 by others with disabilities, including, but not limited to, Space
18 Allowances, Reach Ranges, Accessible Routes, Protruding Objects,
19 Ground and Floor Surfaces, Parking and Passenger Loading Zones,
20 Curb Ramps, Ramps, Stairs, Elevators, Platform Lifts (Wheelchair
21 Lifts), Windows, Doors, Entrances, Drinking Fountains, and Water
22 Coolers, Water Closets, Toilet Stalls, Urinals, Lavatories and
23 Mirrors, Sinks, Storage, Handrails, Grab Bars, Telephones,
24 Controls and Operating Mechanisms, Alarms, Detectable Warnings and
25 Signage. Accordingly, Plaintiff alleges Defendants are required to
26 remove all architectural barriers, known or unknown. Also,
27 Plaintiff alleges Defendants are required to utilize the ADA
28 checklist for Readily Achievable Barrier Removal approved by the

1 United States Department of Justice and created by Adaptive
2 Environments.

3 12. Plaintiff desires to return to Defendants' places of business
4 and utilize their facilities without being discriminated against
5 in the immediate future.

6 IV

7 FIRST CAUSE OF ACTION

8 **(Violation of Civil Rights-American With Disabilities Act)**

9 13. Plaintiff realleges the allegations in paragraphs 1 through 12
10 as though set forth fully herein.

11 **Claim 1: Denial of Full and Equal Access**

12 14. Based on the facts asserted above Plaintiff has been denied
13 full and equal access to Defendants' goods, services, facilities,
14 privileges, advantages, or accommodations. Defendant business is a
15 public accommodation owned, leased and/or operated by Defendants
16 and each of them. Defendants' existing facilities and/or services
17 failed to provide full and equal access to Defendants' facility as
18 required by 42 U.S.C. section 12182(a). Thus, Plaintiff was
19 subjected to discrimination in violation of 42 U.S.C.
20 12182(b)(2)(A)(ii)(iv) and 42 U.S.C. section 12188 because
21 Plaintiff was denied equal access to Defendants' existing
22 facilities.

23 15. Plaintiff has a physical impairment as alleged herein because
24 his condition affects one or more of the following body systems:
25 neurological, musculoskeletal, special sense organs, and/or
26 cardiovascular. Further, his physical impairments substantially
27 limits one or more of the following major life activities:
28 [walking]. In addition, Plaintiff cannot perform one or more of

1 the said major life activities in the manner speed, and duration
2 when compared to the average person. Moreover, Plaintiff has a
3 history of or has been classified as having a physical impairment
4 as required by 42 U.S.C. section 12102(2)(A).

5 **Claim 2: Failure To Remove Architectural Barriers**

6 16. Based upon the facts alleged herein, Plaintiff was denied
7 full and equal access to Defendants' goods, services, facilities,
8 privileges, advantages, or accommodations within a public
9 accommodation owned leased, and/or operated by the named
10 Defendants. Defendants individually and collectively failed to
11 remove barriers as required by 42 U.S.C. 12182(a) and 28 CFR
12 36.304. Plaintiff is informed and believes, and thus alleges that
13 architectural barriers which are structural in nature exist at the
14 following physical elements of Defendants' facilities:

15 Space Allowance and Reach Ranges, Accessible Route, Protruding
16 Objects, Ground and Floor Surfaces, Parking and Passenger Loading
17 Zones, Curb Ramps, Ramps, Stairs, Elevators, Platform Lifts
18 (Wheelchair Lifts), Windows, Doors, Entrances, Drinking Fountains
19 and Water Coolers, Water Closets, Toilet Stalls, Urinals,
20 Lavatories and Mirrors, Sinks, Storage, Handrails, Grab Bars, and
21 Controls and Operating Mechanisms, Alarms, Detectable Warnings,
22 Signage, and Telephones. Pursuant to 42 USC section

23 12182(b)(2)(iv) and 28 CFR 36.304 Title III requires places of
24 public accommodation to remove architectural barriers that are
25 structural in nature within existing facilities. Failure to remove
26 such barriers and disparate treatment against a person who has a
27 known association with a person with a disability are forms of
28 prohibited discrimination. Accordingly, Plaintiff was subjected to

1 discrimination in violation of 42 USC 12182(b)(2)(A)(iv) and 42
2 USC 12182 (b)(2)(A)(iv) and 42 USC 12188.

3 **Claim 3: Failure To Modify Practices, Policies And Procedures**

4 17. Based on the facts alleged in this Complaint Defendants failed
5 and refused to provide a reasonable alternative by modifying its
6 practices, policies and procedures in that they failed to have a
7 scheme, plan, or design to assist Plaintiff and/or others
8 similarly situated in entering and utilizing Defendants' services,
9 as required by 42 U.S.C. section 12188(a). Thus, Plaintiff was
10 subjected to discrimination in violation of 42 U.S.C. section
11 12182(b)(2)(A)(iv); 28 CFR 36.302 and 42 U.S.C. section 12188
12 because Plaintiff was denied equal access to Defendants' existing
13 facilities.

14 18. As a result of the wrongful and discriminatory practices of
15 defendants, plaintiff has suffered actual damages consisting of
16 special damages and general damages in an amount to be determined
17 at time of trial herein.

18 19. Pursuant to the provisions of 42 USC 12188 plaintiff seeks
19 injunctive relief and an order directing defendants to cease and
20 desist from discriminating against plaintiff and others similarly
21 situated and for an order that defendants comply with the
22 Americans With Disabilities Act forthwith.

23 20. Under the provisions of 42 USC 12205 plaintiff is entitled to
24 an award of reasonably attorneys fees and requests that the court
25 grant such fees as are appropriate.

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VI

SECOND CAUSE OF ACTION

(Violation Of Civil Rights Under California Accessibility Laws)

21. Plaintiff realleges the allegations of the First Cause of Action as though set forth fully herein.

(a) Denial Of Full And Equal Access

22. Plaintiff has been denied full and equal access to Defendants' goods services, facilities, privileges, advantages, or accommodations within a public accommodation owned, leased, and/or operated by Defendants in violation of California Civil Code Sections 54 and 54.1 and California Health and Safety Code Section 19955. The actions of Defendants also violate the provisions of Title 24 of the State of California Building Codes with regard to accessibility for persons with disabilities by failing to provide access to Defendants facilities due to violations pertaining to accessible routes, ground and floor surfaces, parking and passenger loading zones, curb ramps, ramps, stairs, elevators, platform lifts (wheelchair lifts), windows, doors, toilet stalls, urinals, lavatories and mirrors, sinks, storage, handrails, grab bars, controls and operating mechanisms alarms, detectable warnings, signage and telephones.

23. On the above basis Plaintiff has been wrongfully discriminated against.

(b) Failure To Modify Practices, Policies And Procedures

24. Defendants have failed and refused and continue to fail and refuse to provide a reasonable alternative to allow plaintiff equal access to their facility by modifying their practices, policies, and procedures in that that they failed to have s

1 scheme, plan, or design to assist Plaintiff and others similarly
2 situated in entering and utilizing Defendants' goods or services
3 as required by California Civil Code section 54 and 54.1.
4 Accordingly Defendants have wrongfully discriminated against
5 Plaintiff.

6 **VII**

7 **THIRD CAUSE OF ACTION**

8 **(Violation of The Unruh Civil Rights Act)**

9 25. Plaintiff realleges the allegations of the Second Cause of
10 Action as though set forth fully herein.

11 26. Section 51(b) of the Cal. Civ. Code [The Unruh Civil Rights
12 Act], provides in pertinent part:

13 "All persons within the jurisdiction of this state are
14 free and equal, and no matter what their sex, race, color,
15 religion, ancestry, national origin, disability, or medical
16 condition is entitled to the full and equal accommodations,
17 advantages, facilities, privileges, or services in all
18 business establishments of every kind whatsoever."

19 27. Defendants have violated the provisions of Civ. Code 51 (b) by
20 failing and refusing to provide free and equal access to Plaintiff
21 to their facility on the same basis as other persons not disabled.

22 By their failure to provide equal access to Plaintiff as herein
23 alleged, Defendants have also violated 42 U.S.C. section

24 12182(b)(2)(A)(iv) as provided in Cal. Civ. Codes section 51(f).

25 28. By reason of their acts and denial of Plaintiff's civil rights

26 Defendants also violated the provisions of Cal. Civ. Code section
27 52, which makes a person or entity in violation of Cal.Civ. Code
28

1 51 liable for the actual damages to a Plaintiff including treble
2 damages where appropriate.

3
4 29. Defendants and each of them, at all times prior to and
5 including July 2003, respectively and continuing to the present
6 time, knew that persons with physical disabilities were denied
7 their rights of equal access to all portions of this public
8 facility. Despite such knowledge, Defendants, and each of them,
9 failed and refused to take steps to comply with the applicable
10 access statutes and despite knowledge of the resulting problems
11 and denial of civil rights suffered by Plaintiff and other
12 similarly situated persons with disabilities.

13
14 30. Defendants and each of them have failed and refused to take
15 action to grant full and equal access to person with physical
16 disabilities. Defendants have carried out a course of conduct of
17 refusing to respond to, or correct complaints about unequal access
18 and have refused to comply with their legal obligations to make
19 the subject facility accessible pursuant the ADAAG and the
20 California Building Code [Title 24 of the California Code of
21 Regulations]. Such actions and continuing course of conduct by
22 Defendants, and each of them, evidence despicable conduct in
23 conscious disregard of the rights and/or safety of Plaintiff and
24 those similarly situated and thus justify an award of treble
25 damages pursuant to section 52(a) and 54.3(a) of the Cal.Civ. Code
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1 or alternatively an award of punitive damages in an appropriate
2 amount.

3
4 31. Plaintiff has suffered emotional and physical damage and
5 continues to suffer such damages all in an amount to be determined
6 at time of trial.

7 32. Under the provisions of Cal. Civ. Code section 55 Plaintiff
8 seeks an award of reasonable attorney's fees and costs as a result
9 of having to bring this action. Plaintiff requests the court to
10 award such fees in an appropriate amount.
11

12 **VIII**

13 **FOURTH CAUSE OF ACTION**

14 **(Unfair And Unlawful Business Practice)**

15 33. Plaintiff realleges the allegations of the Third Cause of
16 Action as though set forth fully herein.

17 34. California Business and Professions Code Section 17200 states
18 in pertinent part:

19 "As used in this chapter, unfair competition shall mean and
20 include any unlawful, unfair or fraudulent business act..."

21 35. Defendants, as alleged herein, are in violation of the
22 Americans With Disabilities Act and Title 24 of the California
23 Building Code, in that they have denied equal access to their
24 places of public accommodation to Plaintiff and others similarly
25 situated to Plaintiff. Defendants have failed and refused and
26 continue to refuse to comply with equal access laws all in
27 violation of 42 USC 12181-12183; 28 CFR 36.304 and 42 USC 12188.
28

1 In addition the complained of acts are in violation of California
2 Civil Code Sections 51,52, 54,and 54.1,; California Health and
3 Safety Code section 19955 all of which require Defendants to
4 provide equal access to their facility to disabled persons such as
5 plaintiff. Defendants are also in violation of the indicated
6 statutes because of their failure to remove architectural
7 barriers, which prevent equal access to their facility by disabled
8 persons and because of their failure to modify their practices,
9 policies and procedures to have a scheme, plan, or design to
10 assist Plaintiff and others similarly situated to enter and
11 utilize Defendants' services as required by the Unruh Act.

12
13
14 36. Defendants' acts are unlawful and unfair and are therefore in
15 violation of California Business and Professions Code section
16 17200.

17
18 37. Pursuant to the provisions of California Business and
19 Professions Code section 17201 Plaintiff is a person as identified
20 within said section and therefore allowed to bring this action on
21 behalf of himself and the general public to effectuate California
22 Business and Professions Code 17200 as provided for within
23 Business and Professions Code section 17204.

24
25 38. Thus, Plaintiff, under Bus & Prof. Code section 17200 seeks
26 injunctive relief, on behalf of himself and the general public,
27 requiring Defendants to remedy the disabled access violations
28 present within Defendants' facility and that Defendants be ordered

1 to cease and desist from continuing in noncompliance with disabled
2 access statutes and regulations.

3
4 **IX**

5 **FIFTH CAUSE OF ACTION**

6 **(Negligent Infliction of Emotional Distress)**

7 39. Plaintiff relleges the allegations of the Fourth Cause of
8 Action as though set forth fully herein.

9 40. Defendants and each of them owed a duty to Plaintiff to make
10 their facility accessible and to keep Plaintiff reasonably safe
11 from known dangers and risks of harm. This duty arises by virtue
12 of the legal duties proscribed by various federal and state
13 statutes including, but not limited to, ADA, ADAAG, California
14 Civil Code sections 51, 52, 54, 54.1 and Title 24 of the
15 California Code of Regulations. Defendants had a duty of due care
16 not to do or cause anything to happen that would subject Plaintiff
17 to undue stress, embarrassment, chagrin, and discouragement.

18 41. Defendants breached their duty of care to Plaintiff by the
19 actions and inaction complained of herein and as a result thereof
20 Plaintiff was shocked, discouraged, embarrassed and outraged at
21 the callousness and disregard of Defendants. Defendants knew or
22 had reason to know that by denying Plaintiff equal access to their
23 facility and failing and refusing to remove architectural
24 barriers, Plaintiff would suffer emotional and/or mental distress
25 because of such discrimination and disparate treatment. Defendants
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1 breached their duty of care to plaintiff by the perpetration of
2 the acts outlined herein.

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4 42. As a proximate result of the actions of Defendants Plaintiff
5 did suffer emotional and mental stress and pain and suffering all
6 in an amount to be determined at time of trial.

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X

SIXTH CAUSE OF ACTION

(Intentional Infliction of Emotional Distress)

43. Plaintiff realleges the allegations of the Fifth Cause of
Action as though set forth fully herein.

44. The actions of Defendants and each of them are despicable,
intentional and done with conscious disregard of the rights and
safety of Plaintiff and as such should be regarded as outrageous.

45. As a proximate result of Defendants' actions Plaintiff has
suffered severe emotional and mental distress all to his damage in
an amount to be determined at time of trial.

46. Plaintiff seeks an award of punitive damages for this claim as
the actions of Defendants are tantamount to outrageous conduct and
subject them to exemplary damages.

DEMAND FOR JURY

47. Plaintiff respectfully requests that the claims made herein be
heard and determined by a jury.

WHEREFORE PLAINTIFF PRAYS:

1. For general damages according to proof;
2. For special damages according to proof;
3. For damages pursuant to Cal. Civil Code section 52, in the
amount of \$4,000 for each and every offense of California Civil

1 Code section 51, Title 24 of the California Building Code and the
2 Americans With Disabilities Act.

3 4. For Injunctive relief pursuant to 42 U.S.C. 12188(a) and
4 California Business and Professions Code section 17200

5 5. For an award of attorney's fees pursuant to 42 U.S.C. 1988, 42
6 U.S.C. 12205 and Cal. Civ. Code section 55;

7 6. For treble damages pursuant to Cal. Civ. Code 52 (a);

8 7. For punitive damages according to proof;

9 8. For a Jury Trial;

10 9. For costs of suit incurred herein and;

11 10. For such other and further relief as the court deems proper.

12 Respectfully submitted,

13 Dated: 9/1/03

14 Ray L. Landers
Attorney for Plaintiff, Ismael Rivera

I. (a) PLAINTIFFS
 ISMAEL RIVERA
 San Diego
 (b) County of Residence of First Listed Plaintiff
 (EXCEPT IN U.S. PLAINTIFF CASES)

DEFENDANTS
 CARL KARCHER ENTERPRISES, INC.
FILED
 03 SEP 9 11:29 AM '03
 San Diego
 County of Residence of First Listed Plaintiff
 (IN U.S. PLAINTIFF CASES ONLY)
 NOTE: IN LAND CONDEMNATION CASES, CHECK THE LOCATION OF THE LAND INVOLVED.

(c) Attorney's (Firm Name, Address, and Telephone Number)
 Roy L. Landers (619)296-7898
 7840 Mission Center CT, Suite 101
 San Diego, CA 92108

Attorneys (If Known):
 DEPUTY
 103 CV 1801 J JFS

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)
 1 U.S. Government Plaintiff
 2 U.S. Government Defendant
 3 Federal Question (U.S. Government Not a Party)
 4 Diversity (Indicate Citizenship of Parties in Item III)

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)
 DEF DEF
 Citizen of This State 1 1 Incorporated or Principal Place of Business In This State 4 4
 Citizen of Another State 2 2 Incorporated and Principal Place of Business In Another State 5 5
 Citizen or Subject of a Foreign Country 3 3 Foreign Nation 6 6

IV. NATURE OF SUIT (Place an "X" in One Box Only)

CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
<input type="checkbox"/> 110 Insurance <input type="checkbox"/> 120 Marine <input type="checkbox"/> 130 Miller Act <input type="checkbox"/> 140 Negotiable Instrument <input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of <input type="checkbox"/> 151 Medicare Act <input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excl. Veterans) <input type="checkbox"/> 153 Recovery of Overpayment of Veteran's Benefits <input type="checkbox"/> 160 Stockholders' Suits <input type="checkbox"/> 190 Other Contract <input type="checkbox"/> 195 Contract Product Liability	PERSONAL INJURY <input type="checkbox"/> 310 Airplane <input type="checkbox"/> 315 Airplane Product Liability <input type="checkbox"/> 320 Assault, Libel & Slander <input type="checkbox"/> 330 Federal Employers' Liability <input type="checkbox"/> 340 Marine <input type="checkbox"/> 345 Marine Product Liability <input type="checkbox"/> 350 Motor Vehicle <input type="checkbox"/> 355 Motor Vehicle Product Liability <input type="checkbox"/> 360 Other Personal Injury	<input type="checkbox"/> 610 Agriculture <input type="checkbox"/> 620 Other Food & Drug <input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC <input type="checkbox"/> 630 Liquor Laws <input type="checkbox"/> 640 R.R. & Truck <input type="checkbox"/> 650 Airline Regs. <input type="checkbox"/> 660 Occupational Safety/Health <input type="checkbox"/> 690 Other	<input type="checkbox"/> 422 Appeal 28 USC 158 <input type="checkbox"/> 423 Withdrawal 28 USC 157 PROPERTY RIGHTS <input type="checkbox"/> 820 Copyrights <input type="checkbox"/> 830 Patent <input type="checkbox"/> 840 Trademark	<input type="checkbox"/> 400 State Reapportionment <input type="checkbox"/> 410 Antitrust <input type="checkbox"/> 430 Banks and Banking <input type="checkbox"/> 450 Commerce/ICC Rates/etc. <input type="checkbox"/> 460 Deportation <input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations <input type="checkbox"/> 810 Selective Service <input type="checkbox"/> 850 Securities/Commodities/Exchange <input type="checkbox"/> 875 Customer Challenge 12 USC 3410 <input type="checkbox"/> 891 Agricultural Acts <input type="checkbox"/> 892 Economic Stabilization Act <input type="checkbox"/> 893 Environmental Matters <input type="checkbox"/> 894 Energy Allocation Act <input type="checkbox"/> 895 Freedom of Information Act <input type="checkbox"/> 900 Appeal of Fee Determination Under Equal Access to Justice <input type="checkbox"/> 950 Constitutionality of State Statutes <input type="checkbox"/> 890 Other Statutory Actions
REAL PROPERTY <input type="checkbox"/> 210 Land Condemnation <input type="checkbox"/> 220 Foreclosure <input type="checkbox"/> 230 Rent Lease & Ejectment <input type="checkbox"/> 240 Torts to Land <input type="checkbox"/> 245 Tort Product Liability <input type="checkbox"/> 290 All Other Real Property	CIVIL RIGHTS <input type="checkbox"/> 441 Voting <input type="checkbox"/> 442 Employment <input type="checkbox"/> 443 Housing/Accommodations <input type="checkbox"/> 444 Welfare <input checked="" type="checkbox"/> 440 Other Civil Rights	PRISONER PETITIONS <input type="checkbox"/> 510 Motions to Vacate Sentence <input type="checkbox"/> 530 Habeas Corpus <input type="checkbox"/> 535 General <input type="checkbox"/> 540 Death Penalty <input type="checkbox"/> 540 Mandamus & Other <input type="checkbox"/> 550 Civil Rights <input type="checkbox"/> 555 Prison Condition	LABOR <input type="checkbox"/> 710 Fair Labor Standards Act <input type="checkbox"/> 720 Labor/Mgmt. Relations <input type="checkbox"/> 730 Labor/Mgmt. Reporting & Disclosure Act <input type="checkbox"/> 740 Railway Labor Act <input type="checkbox"/> 790 Other Labor Litigation <input type="checkbox"/> 791 Empl. Ret. Inc. Security Act	SOCIAL SECURITY <input type="checkbox"/> 861 HIA (1395ff) <input type="checkbox"/> 862 Black Lung (923) <input type="checkbox"/> 863 DIWC/DIWW (405(g)) <input type="checkbox"/> 864 SSD Title XVI <input type="checkbox"/> 865 RSI (405(g)) FEDERAL TAX SUITS <input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant) <input type="checkbox"/> 871 IRS—Third Party 26 USC 7609

V. ORIGIN (PLACE AN "X" IN ONE BOX ONLY)
 1 Original Proceeding
 2 Removed from State Court
 3 Remanded from Appellate Court
 4 Reinstated or Reopened
 5 Transferred from another district (specify)
 6 Multidistrict Litigation
 7 Appeal to District Judge from Magistrate Judgment

VI. CAUSE OF ACTION (Cite the U.S. Civil Statute under which you are filing and write brief statement of cause. Do not cite jurisdictional statutes unless diversity.)
 42 USC 12101-12102, 12181-12183 and 12201, et seq.
 Discrimination on basis of disability (Public Accommodations)

VII. REQUESTED IN COMPLAINT: CHECK IF THIS IS A CLASS ACTION UNDER F.R.C.P. 23 DEMAND \$
 CHECK YES only if demanded in complaint:
 JURY DEMAND: Yes No

VIII. RELATED CASE(S) IF ANY (See instructions):
 JUDGE
 DOCKET NUMBER

DATE 9-8-03
 SIGNATURE OF ATTORNEY OR RECORD
 (Signature)
 RECEIPT # 97059 AMOUNT \$150
 APPLYING IFP JUDGE MAG. JUDGE

CB 09/09/03