1 LAW OFFICES OF ROY L. LANDERS ROY L. LANDERS (BAR #64920) 2 LaTOYA S. REDD (BAR # 218342) 7840 MISSION CENTER COURT, SUITE 101 3 SAN DIEGO, CALIFORNIA 92108 TELEPHONE (619) 296-7898 4 FACSIMILE (619) 296-5611 5 Attorney for Plaintiff, Gaynor Carlock 6 UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA GAYNOR CARLOCK, Plaintiff, 13 VS. AMERICA'S FAVORITE CHICKEN, INC., 15 dba CHURCH'S CHICKEN; CHILDREN'S GROWTH FAMILY LIMITED PARTNERSHIP AND DOES 1-10. INCLUSIVE Defendants. 18

Case No.: CV04-3984 AHM(PJWX)

COMPLAINT FOR DAMAGES RE: VIOLATION OF CIVIL RIGHTS ON BASIS OF DISCRIMINATION IN PUBLIC ACCOMMODATIONS; NEGLIGENT INFLICTION OF EMOTIONAL DISTRESS; INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS; DECLARATORY RELIEF; DEMAND FOR JURY TRIAL

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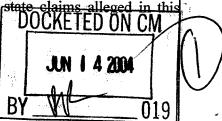
<del>ASTERN</del> DIVISION

## JURISDICTION AND VENUE

1. (a) Jurisdiction of this action is invoked on the basis of 28 USC 1331 and 1343,42 USC 12101-12102, 12181-12183 and 12201, et. seq., which is applicable to causes of action where persons with disabilities have been denied their civil rights. Venue in the Central Judicial District of California in the United States District Court is in accord with 28. U.S.C. Section 1391(b) because a substantial part of Plaintiff's claims arose within the Judicial District of the United States District Court of the Central District of California.

(b) Supplemental Jurisdiction. The Judicial District of the United States District Court of the Central District of California has supplemental jurisdiction over the state

> Complaint for Damages re: Violation of Civil Rights Page 1 of 13



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Complaint pursuant to 28 U.S.C. Section 1367(a). Supplemental jurisdiction is appropriate in this action on the basis that all the causes of action or claims derived from federal law and those arising under state law, as herein alleged, arose from a common nucleus of operative facts. The common nucleus of operative facts, include, but are not limited to, the incidents whereby Plaintiff was denied full and equal access to Defendant's facilities, goods, and/or services in violation of both federal and state laws when Plaintiff attempted to enter, use, and/or exit Defendant's facilities as described within this Complaint. Further, due to this denial of full and equal access, Plaintiff and other person's with disabilities were injured. Based upon such allegations, the state actions, as stated herein, are so related to the federal actions that they form part of the same case or controversy, and the actions would ordinarily be expected to be tried in one judicial proceeding.

II

### **PARTIES**

- 2. Defendant, America's Favorite Chicken, Inc., dba Church's Chicken was and at all times herein mentioned, was a duly organized business, association, or corporation duly authorized to exist and operate within the State of California and County of San Bernardino and the owner, lessee, or tenant of the premises located at 299 Baseline Street San Bernardino, California.
- 3. Plaintiff is informed and believes and thereon alleges that defendant Children's Growth Family Limited Partnership and Does 1-5 are the owners and/or landlords of the subject property upon which Defendants' business is sited.
- 4. Plaintiff is informed and believes and thereon alleges that each of the named defendants herein operate a business and or/facility of public accommodation as defined and described within 42 USC 12181(7)(b) of the American with Disabilities Act [ADA] and, as such, must comply with the ADA under provisions of Title III therein.
- 5. Plaintiff is ignorant of the Defendants sued as Does 1-10 herein, and therefore sues them in their fictitious names as Doe Defendants. Plaintiff is informed and believes and thereon alleges that Does 1-10 are the owners, operators, lessees or tenants of the subject property and each of the Doe Defendants at all times herein were acting as the agent and or representative of each other and, thereby, are responsible in some manner for the injuries and damages complained of herein.

_	1	Site Entrance Signage (Warning Information)
2		(CA Title 24 1129B.5)
3	1	Designated Disabled "VAN ACCESSIBLE" Parking - Space
4		(ADAAG 4.1.2(5)(b) & CA Title 24 1129.B.4.2)
5	1	Designated Disabled "VAN ACCESSIBLE" Parking Space - Width
6		(ADAAG 4.1.2(5)(b) & CA Title 24 1129.B.4.2)
7	1	Designated Disabled "VAN ACCESSIBLE" Parking Space - Length
8		(ADAAG 4.1.2(5)(b) & CA Title 24 1129.B.4.2)
9	1	Designated Disabled "VAN ACCESSIBLE" Parking Space - Signage
10		(ADAAG 4.1.2(5)(b) & CA Title 24 1129.B.4.2)
11	1	Warning – Access Aisle - (NO PARKING)
12		(CA Title 24 1129B.4.1 & 2)
13	1	Warning – Access Aisle - (12" High Minimum)
14		(CA Title 24 1129B.4.1 & 2)
15	1	Regular Access Aisle – Exist/Improper
16		(CA Title 24 1129B.4.1)
17	1	Regular Access Aisle - Width
18		(CA Title 24 1129B.4.1)
19	1	Regular Access Aisle - Length
20		(CA Title 24 1129B.4.1)
21	1	Van Accessible Aisle – Exist/Improper
22		(ADAAG 4.6.3 & CA Title 24 1129B.4.2)
23	1	Van Accessible Aisle - Width
24		(ADAAG 4.6.3 & CA Title 24 1129B.4.2)
25	1	Van Accessible Aisle - Length
26		(ADAAG 4.6.3 & CA Title 24 1129B.4.2)
27	1	Van Accessible Aisle - (Passenger Side)
28		(ADAAG 4 6 3 & CA Title 24 1129R 4 2)

goods, services, facilities, privileges, advantages, or accommodations within a public

at time of trial herein.

accommodation owned leased, and/or operated by the named Defendants. Defendants individually and collectively failed to remove barriers as required by 42 U.S.C. 12182(a) and 28 CFR 36.304. Plaintiff is informed and believes, and thus alleges that architectural barriers which are structural in nature exist at the following physical elements of Defendants' facilities:

Space Allowance and Reach Ranges, Accessible Route, Protruding Objects, Ground and Floor Surfaces, Parking and Passenger Loading Zones, Curb Ramps, Ramps, Stairs, Elevators, Platform Lifts (Wheelchair Lifts), Windows, Doors, Entrances, Drinking Fountains and Water Coolers, Water Closets, Toilet Stalls, Urinals, Lavatories and Mirrors, Sinks, Storage, Handrails, Grab Bars, and Controls and Operating Mechanisms, Alarms, Detectable Warnings, Signage, and Telephones. Pursuant to 42 USC section 12182(b)(2)(iv) and 28 CFR 36.304 Title III requires places of public accommodation to remove architectural barriers that are structural in nature within existing facilities. Failure to remove such barriers and disparate treatment against a person who has a known association with a person with a disability are forms of prohibited discrimination. Accordingly, Plaintiff was subjected to discrimination in violation of 42 USC 12182(b)(2)(A)(iv) and 42 USC 12188.

## Claim 3: Failure To Modify Practices, Policies And Procedures

- 17. Based on the facts alleged in this Complaint Defendants failed and refused to provide a reasonable alternative by modifying its practices, policies and procedures in that they failed to have a scheme, plan, or design to assist Plaintiff and/or others similarly situated in entering and utilizing Defendants' services, as required by 42 U.S.C. Section 12188(a). Thus, Plaintiff was subjected to discrimination in violation of 42 U.S.C. section 12182(b)(2)(A)(iv); 28 CFR 36.302 and 42 U.S.C. section 12188 because Plaintiff was denied equal access to Defendants' existing facilities.

  18. As a result of the wrongful and discriminatory practices of defendants, plaintiff has suffered actual damages consisting of special damages and general damages in an amount to be determined
- 19. Pursuant to the provisions of 42 USC 12188 plaintiff seeks injunctive relief and an order directing defendants to cease and desist from discriminating against plaintiff and others similarly

Plaintiff.

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VII

Civil Code section 54 and 54.1. Accordingly Defendants have wrongfully discriminated against

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### THIRD CAUSE OF ACTION

## (Violation of The Unruh Civil Rights Act)

- 25. Plaintiff realleges the allegations of the Second Cause of Action as though set forth fully herein.
- 26. Section 51(b) of the Cal. Civ. Code [The Unruh Civil Rights Act], provides in pertinent part:

"All persons within the jurisdiction of this state are free and equal, and no matter what their sex, race, color, religion, ancestry, national origin, disability, or medical condition is entitled to the full and equal accommodations, advantages, facilities, privileges, or services in all business establishments of every kind whatsoever."

- 27. Defendants have violated the provisions of Civ. Code 51 (b) by
- failing and refusing to provide free and equal access to Plaintiff to their facility on the same basis as
- other persons not disabled. By their failure to provide equal access to Plaintiff as herein alleged,
- Defendants have also violated 42 U.S.C. section 12182(b)(2)(A)(iv) as provided in Cal. Civ. Codes
- section 51(f).
  - 28. By reason of their acts and denial of Plaintiff's civil rights Defendants also violated the
  - provisions of Cal. Civ. Code section 52, which makes a person or entity in violation of Cal.Civ.
  - Code 51 liable for the actual damages to a Plaintiff including treble damages where appropriate.
  - 29. Defendants and each of them, at all times prior to and including October 2003, respectively and
  - continuing to the present time, knew that persons with physical disabilities were denied their rights
  - of equal access to all portions of this public facility. Despite such knowledge, Defendants, and each
  - of them, failed and refused to take steps to comply with the applicable access statutes and despite
  - knowledge of the resulting problems and denial of civil rights suffered by Plaintiff and other
  - similarly situated persons with disabilities.
  - 30. Defendants and each of them have failed and refused to take action to grant full and equal
  - access to person with physical disabilities. Defendants have carried out a course of conduct of
  - refusing to respond to, or correct complaints about unequal access and have refused to comply with

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their legal obligations to make the subject facility accessible pursuant the ADAAG and the California Building Code [Title 24 of the California Code of Regulations]. Such actions and continuing course of conduct by Defendants, and each of them, evidence despicable conduct in conscious disregard of the rights and/or safety of Plaintiff and those similarly situated and thus justify an award of treble damages pursuant to section 52(a) and 54.3(a) of the Cal.Civ. Code or alternatively an award of punitive damages in an appropriate amount.

- 31. Plaintiff has suffered emotional and physical damage and continues to suffer such damages all in an amount to be determined at time of trial.
- 32. Under the provisions of Cal. Civ. Code section 55 Plaintiff seeks an award of reasonable attorney's fees and costs as a result of having to bring this action. Plaintiff requests the court to award such fees in an appropriate amount.

#### VIII

### FOURTH CAUSE OF ACTION

# (Negligent Infliction of Emotional Distress)

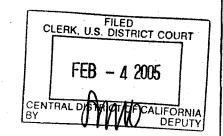
- 33. Plaintiff realleges the allegations of the Third Cause of Action as though set forth fully herein.
- 34. Defendants and each of them owed a duty to Plaintiff to make their facility accessible and to keep Plaintiff reasonably safe from known dangers and risks of harm. This duty arises by virtue of the legal duties proscribed by various federal and state statutes including, but not limited to, ADA, ADAAG, California Civil Code sections 51, 52, 54, 54.1 and Title 24 of the California Code of Regulations. Defendants had a duty of due care not to do or cause anything to happen that would subject Plaintiff to undue stress, embarrassment, chagrin, and discouragement.
- 35. Defendants breached their duty of care to Plaintiff by the actions and inaction complained of herein and as a result thereof Plaintiff was shocked, discouraged, embarrassed and outraged at the

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San Diego, CA 92108
Telephone: (619) 296-7898
Facsimile: (619) 296-5611



Attorney for Plaintiff(s): Gaynor Carlock

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UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

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GAYNOR CARLOCK

Plaintiff,

VS.

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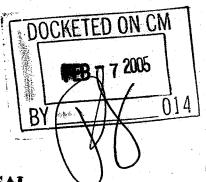
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AMERICA'S FAVORITE CHICKEN, INC., dba, CHURCH'S CHICKEN; CHILDREN'S GROWTH FAMILY LIMITED PARTNERSHIP and DOES 1-10, Inclusive,

Defendants

Case No.: CV 04-3984 AHM (PJWx)

STIPULATION FOR DISMISSAL AND ORDER THEREON



STIPULATION FOR DISMISSAL

IT IS HEREBY STIPULATED by and between the parties to this action through their designated counsels that defendants America's Favorite Chicken, Inc., dba, Church's Chicken; Children's Growth Family Limited Partnership and Does 1-10, Inclusive, named as defendants in the above-captioned action be and hereby are DISMISSED WITH PREJUDICE pursuant to Federal Rules of Civil Procedure Rule 41(a) (1).

For valuable consideration, the undersigned Plaintiff fully and forever releases and discharges THE UNDERSIGNED Defendant(s) from any and all actions, causes of action, claims, demands, costs, expenses and compensation by reason of any damages, general or special, or injury or injuries sustained by him on account of or in any way arising out of the incident described and set forth in the Complaint of Carlock vs. America's Favorite Chicken, Inc., et al., filed on June 4, 2004, in the United States District Court for the Southern District of California, Case No. CV 04-3984 AHM (PJWx).

BY:

IT IS SO STIPULATED.

DATED:	2	/3	. 2005	
	7			<b>-</b> *

ROY L. LANDERS ATTORNEY AT LAW

Roy L/Landers
Attorney for Plaintiff, Gaynor Carlock

LAW OFFICES OF DANIEL J. SPIELFOGEL

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Daniel J. Spielfogel, Esq.
Attorney for Defendant, America's
Favorite Chicken Inc.,

# ORDER

Having read the foregoing Stipulation, and good cause appearing therefore, this action is hereby ordered dismissed with prejudice in its entirety, each party to bear their own attorney's fees and costs.

DATED:\_\_\_\_\_\_, 2005

JUDGE OF THE W.S. DISTRICT COURT

STIPULATION FOR DISMISSAL & ORDER THEREON Case No. CV04- 3984 AHM (PJWx) Page 2 of 2

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LANDERS LAW

For valuable consideration, the undersigned Plaintiff fully and forever releases and discharges THE UNDERSIGNED Defendant(s) from any and all actions, causes of action, claims, demands, costs, expenses and compensation by reason of any damages, general or special, or injury or injuries sustained by him on account of or in any way arising out of the incident described and set forth in the Complaint of Carlock vs. America's Favorite Chicken, Inc., et al., filed on June 4, 2004, in the United States District Court for the Southern District of California, Case No. CV 04-3984 AHM (PJWx). 8 IT IS SO STIPULATED. 10 ROY L. LANDERS ATTORNEY AT LAW 11 12 DATED: 2005 BY: 13 Roy L. Landers Attorney for Plaintiff, Gaynor Carlock 14 15 LAW OFFICES OF DANIEL J. SPIELFOGEI 16 17 2005 BY: 13 Daniel J. Spielfogel/Esq. 19 Attorney for Defendant, America's Favorite Chicken Inc., 20 21 ORDER 22 23 Having read the foregoing Stipulation, and good cause appearing therefore, this 24 action is hereby ordered dismissed with prejudice in its entirety, each party to bear 25 their own attorney's fees and costs. 26 27 DATED: 2005 JUDGE OF THE U.S. DISTRICT COURT 28

> STIPULATION FOR DISMISSAL & ORDER THEREON Case No. CV04- 3984 AHM (PJUX) Page 2 of 2