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U.S. DISTRICT COURT  
SOUTHERN DISTRICT OF CALIFORNIA

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UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF CALIFORNIA

GAYNOR CARLOCK,

Plaintiff,

v.

COLLINS MOTORS, INC., ET AL.,

Defendants.

Civil No. 04CV0370-J (RBB)

**ORDER**

**(1) GRANTING PARTIAL  
SUMMARY JUDGMENT ON  
CERTAIN ISSUES;**

**(2) DENYING SUMMARY  
JUDGMENT ON PLAINTIFF'S ADA  
AND RELATED STATE LAW  
CLAIMS; and**

**(3) TO SHOW CAUSE WHY  
PLAINTIFF'S ADA CLAIM  
SHOULD NOT BE DISMISSED AS  
MOOT.**

Currently before the Court is Plaintiff Gaynor Carlock's ("Plaintiff") Motion for Summary Judgment or Partial Summary Judgment ("Motion") and Memorandum of Points and Authorities in support thereof. (Doc. Nos. 20, 21.) Defendant Collins Motors, Inc. ("Defendant") has filed a Memorandum of Points and Authorities in Opposition. (Doc. No. 34) Pursuant to Civil Local Rule 7.1.d.1, the Court decides the matter on the pleadings submitted and without oral argument. For the reasons set forth below, the Court (1) **GRANTS** in part and **DENIES** in part Plaintiff's

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1 Motion and (2) **ORDERS DEFENDANT TO SHOW CAUSE** why the case should not be  
2 dismissed as moot.

3 ***Background Facts***

4 Plaintiff claims that since 1977, he has been a paraplegic who employs a wheelchair for  
5 mobility purposes. (Pl.'s Mem. of P. and A. at 1.) On or about January 12, 2004, Plaintiff  
6 alleges that he visited Defendant's used car dealership at El Cajon Boulevard in San Diego,  
7 California. (*Id.*; Def.'s Mem. of P. and A. at 1.) Defendants contend that Plaintiff was never  
8 actually on the premises of Defendants' car dealership. (*Id.*)

9 While at Defendant's used car dealership, Plaintiff claims to have noticed the following  
10 architectural barriers preventing his access onto the premises. (*Id.* at 2; Def.'s Mem. of P. and A.  
11 at 2.) Plaintiff claims that he felt "discouraged and chagrined" by the situation and felt "he was  
12 discriminated against because of his disability." (Pl.'s Mem. of P. and A. at 2.)

13 Plaintiff obtained an Americans with Disability Act ("ADA") consultant who wrote a  
14 complete report after investigating Defendant's used car dealership premises. (Pl.'s Mem. of P.  
15 and A. at 2.) The ADA consultant found the following ADA violations: (1) steps on the  
16 premises preventing Plaintiff from accessing the business office; (2) no van accessible parking  
17 on the premises; and (3) no appropriate disability signage on the premises. (*Id.*) Defendants  
18 claim that Plaintiff's expert lacks the requisite expertise under the ADA. (Def.'s Mem. of P. and  
19 A. at 3.)

20 Defendants claim that: (1) the door to the business building is always open and a mere  
21 call would result in accommodation of disabled persons; (2) there is no public parking on site for  
22 any patrons; and (3) their car dealership, as configured in 1955, meets ADA guidelines. (Def.'s  
23 Mem. of P. and A. at 2.)

24 Subsequently, Plaintiff filed the present suit against Defendant, alleging: (1) violations of  
25 the ADA; (2) violations of California Accessibility Laws; (3) violation of the California Unruh  
26 Civil Rights Act; (4) negligent infliction of emotional distress; (5) intentional infliction of  
27 emotional distress; and (6) declaratory relief. (*See generally*, Compl.) Plaintiff seeks general  
28

1 damages, special damages, statutory damages, injunctive relief, attorney's fees and costs, treble  
2 damages, and punitive damages. (*Id.* at 15.)

### 3 *Legal Standard*

4 Under Rule 56(c) of the Federal Rules of Civil Procedure, summary judgment is  
5 warranted when the moving party demonstrates that the "pleadings, depositions, answers to  
6 interrogatories, and admissions on file, together with the affidavits, if any, show that there is no  
7 genuine issue as to any material fact and that the moving party is entitled to judgment as a matter  
8 of law." Fed. R. Civ. P. 56(c). One of the principal purposes of the rule is to dispose of factually  
9 unsupported claims or defenses. *Celotex Corp. v. Catrett*, 477 U.S. 317, 323-24 (1986).

10 The party seeking summary judgment bears the initial burden of establishing the absence  
11 of a genuine issue of material fact. *Id.* at 323. If the moving party does not bear the burden of  
12 proof at trial, it need not produce evidence to negate the non-moving party's claim, but rather  
13 can satisfy the initial burden by demonstrating that the non-moving party failed to make a  
14 showing sufficient to establish an essential element of that party's case. *Id.* at 322-23; *Lujan v.*  
15 *National Wildlife Federation*, 497 U.S. 871, 885 (1990).

16 In making its determination as to the moving party's initial burden, the court "may limit  
17 its review to the documents submitted for the purpose of summary judgment and those parts of  
18 the records specifically referenced therein." *Carmen v. San Francisco Unified School Dist.*, 237  
19 F.3d 1026, 1030 (9th Cir. 2001). The court is not obligated to "scour the record in search of a  
20 genuine issue of triable fact." *Keenan v. Allen*, 91 F.3d 1275, 1279 (9th Cir. 1996) (citing  
21 *Richards v. Combined Ins. Co.*, 55 F.3d 247 251 (7th Cir. 1995)). If the moving party fails to  
22 discharge the initial burden, summary judgment must be denied and the court need not consider  
23 the nonmoving party's evidence. *Adickes v. S.H. Kress & Co.*, 398 U.S. 144, 159-160 (1970).

24 If the moving party meets the initial burden of establishing the absence of a genuine issue  
25 of material fact, then the burden shifts to the nonmoving party to "set forth specific facts  
26 showing there is a genuine issue for trial." *Anderson v. Liberty Lobby, Inc.*, 477 U.S. 242, 256  
27 (1986). It is insufficient for the party opposing summary judgment to "rest on mere allegations  
28 or denials of his pleadings." *Id.* Rather, the party opposing summary judgment must "by her

1 own affidavits, or by 'depositions, answers to interrogatories, and admissions on file,' designate  
2 'specific facts showing that there is a genuine issue for trial.'" *Celotex*, 477 U.S. at 324 (quoting  
3 Fed. R. Civ. P 56(e)). Genuine issues of material fact remain if the issues "can be resolved only  
4 by a finder of fact because they may reasonably be resolved in favor of either party." *Anderson*,  
5 477 U.S. at 250.

6 In considering a motion for summary judgment, the court must examine all the evidence  
7 in the light most favorable to the non-moving party. *United States v. Diebold, Inc.*, 369 U.S. 654,  
8 655 (1962). The court must not make credibility determinations, weigh any evidence, or draw  
9 inferences from the facts. *Anderson*, 477 U.S. at 256.

### 10 *Discussion*

11 Title III of the ADA provides that "[n]o individual shall be discriminated against on the  
12 basis of disability in the full and equal enjoyment of the goods, services, and facilities,  
13 privileges, advantages, or accommodations of any place of public accommodation." 42 U.S.C. §  
14 12182(a). One such form of discrimination is the "failure to remove architectural barriers...in  
15 existing facilities...where such removal is readily achievable." *Id.* at (b)(2)(A)(iv). If removal of  
16 architectural barriers is not readily achievable, the owner or leaser of a public accommodation  
17 must make the "goods, services, facilities, privileges, or accommodations available through  
18 alternative methods if such methods are readily achievable." *Id.* at (v). "Readily achievable" is  
19 defined as "easily accomplishable and able to be carried out without much difficulty or  
20 expense." 42 U.S.C. § 12181(9).

21 Plaintiff seeks summary judgment, or in the alternative, summary adjudication of certain  
22 facts. (Notice of Mot. at 1.) Plaintiff contends that following are undisputed material facts: (1)  
23 Plaintiff has standing to bring suit; (2) Defendant's car dealership is a public accommodation  
24 within the meaning of the ADA; (3) when Plaintiff visited Defendant business, there were  
25 architectural barriers preventing Plaintiff from entering in his wheelchair; and (4) modification  
26 under the ADA to correct these access violations is readily achievable. (Pl.'s Statement of  
27 Undisputed Facts at 1-2.) Defendant argues that summary judgment is not proper because  
28 Plaintiff lacks standing to bring suit and genuine issues of material fact remain regarding

1 whether Defendant violated the ADA. (Def.'s Mem. of P. and A. at 3-7.) For the reasons set  
2 forth below, the Court finds that partial summary judgment is appropriate as to certain issues, but  
3 summary judgment is not justified as to Plaintiff's claims because a genuine issue remains  
4 regarding Plaintiff's standing and other material facts in this case.

#### 5 **A. Plaintiff's Standing**

6 Under Article III of the United States Constitution, federal courts may only adjudicate  
7 actual cases or controversies. *See* U.S. Const. Art. III, § 2. Actual case or controversy requires  
8 true adversarial interests giving rise to a clear and concrete conflict. *Flast v. Cohen*, 392 U.S. 83,  
9 96-97 (1968). Article III requires that a plaintiff have standing to bring suit. *Id.* at 95. In  
10 addition, a plaintiff must maintain standing throughout the litigation. 15 Moore's Federal  
11 Practice § 101.32 (Matthew Bender 3d ed.). Otherwise, if a plaintiff loses standing at some  
12 point in the litigation, the case may become moot.<sup>1</sup> *See Lewis v. Continental Bank Corp.*, 494  
13 U.S. 472, 477-78 (1990) (holding that parties must maintain a personal stake in the litigation  
14 throughout trial and appeal). If an action is moot, it fails to satisfy the case or controversy requirement  
15 of Article III. *See Flast*, 392 U.S. at 95. The standing inquiry may be initiated by the parties in a  
16 summary judgment motion. *See Lujan v. National Wildlife Fed'n*, 497 U.S. 871, 889 (1990). In  
17 addition, the court is required sua sponte to examine jurisdictional issues such as standing. *See*  
18 *BC by & Through Powers v. Plumas Unified Sch. Dist.*, 192 F.3d 1260, 1264 (9th Cir. 1999).

19 In order to establish standing to bring suit, a plaintiff bears the burden of showing: (1)  
20 injury-in-fact, or the invasion of a legally protected interest, that is both (a) concrete and  
21 particularized and (b) actual or imminent; (2) causal connection between the injury and the  
22 conduct complained of; and (3) likelihood that a favorable decision will redress the wrong.  
23 *Lujan v. Defenders of Wildlife*, 504 U.S. 555, 560 (1992). A plaintiff ultimately must do more  
24 than make allegations which, if true, would establish standing. Rather, a plaintiff bears the  
25 burden of proof at each stage of the litigation to establish those facts supporting standing. *Lujan*,  
26 504 U.S. at 561; 15 Moore's Federal Practice at § 101.31.

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27  
28 <sup>1</sup> Mootness has been described as "the doctrine of standing set in a time frame." *Nome Eskimo  
Community v. Babbitt*, 67 F.3d 813, 815 (9th Cir. 1995) (internal citations omitted).

1 The only remedy available for private plaintiffs under Title III of the ADA is injunctive  
2 relief, and not damages. *Id.* at § 12188(a) (stating that the available remedies are those set forth  
3 in section 2000a-3(a), which only provides for injunctive relief). A plaintiff is only entitled to  
4 injunctive relief if he is “being subjected to discrimination on the basis of disability...or...has  
5 reasonable grounds for believing [he] is about to be subjected to discrimination.” *Id.* at (a)(1).  
6 When a plaintiff seeks injunctive relief, the Supreme Court has held that exposure to past illegal  
7 conduct does not give rise to an actual or imminent injury unless there are ““continuing, present  
8 adverse effects.”” *City of Los Angeles v. Lyons*, 461 U.S. 95, 102 (1983) (quoting *O’Shea v.*  
9 *Littleton*, 414 U.S. 488, 495-6 (1974)). In order to establish actual or imminent injury, a plaintiff  
10 must show that ““there is a real and immediate threat of repeated injury.”” *Id.* (quoting *O’Shea*,  
11 414 U.S. at 496).

12 Within the specific context of the ADA, the Ninth Circuit has recognized injury-in-fact  
13 when a plaintiff is currently deterred from entering defendant-owned premises because of actual  
14 knowledge that such premises have access barriers. *Pickern v. Holiday Quality Foods, Inc.* 293  
15 F.3d 1133, 1137-38 (9th Cir. 2002). In *Pickern*, plaintiff visited defendant-owned grocery store,  
16 encountered access barriers there, desired to return to the store, but was currently deterred from  
17 doing so because he knew there were access barriers. *Pickern*, 293 F.3d at 1136-37. The Ninth  
18 Circuit found that concrete and particularized injury existed because plaintiff himself was  
19 currently deterred from returning to store. *Id.* at 1137-38. Plaintiff’s knowledge of access  
20 barriers and current deterrence was sufficient to give rise to actual and imminent injury. *Id.* at  
21 1138. Specifically, the Ninth Circuit stated that “[s]o long as the discriminatory conditions  
22 continue, and so long as a plaintiff is aware of them and remains deterred, the injury under the  
23 ADA continues.” *Id.* at 1137. *Pickern* also cites to *Dudley v. Hannaford Bros. Co.*, 146  
24 F.Supp.2d 82, 86 (D. Me. 2001), which similarly held that a single past act of discrimination can  
25 provide grounds for standing under the ADA, as long as the lack of accommodation *continues to*  
26 *exist*. *Id.* at 1138.

27 However, where a plaintiff does not show that he is currently deterred from returning to  
28 defendant-owned premises, district courts have found that plaintiff lacks actual or imminent

1 injury required for standing. *See Moreno v. G&M Oil Co.*, 88 F.Supp2d 1116, 1116 (C.D. Cal.  
2 2000) (holding plaintiff could not show actual injury against defendant's other gas stations  
3 because he did not claim he wanted to visit them); *see also Delil v. El Torito Rest.*, 1997 U.S.  
4 Dist. LEXIS 22788 (holding plaintiff could not show actual or imminent injury where she failed  
5 to allege she intended to return to defendant's restaurant).

6 Since the parties do not dispute the existence of causation and redressability, the Court  
7 will only address whether Plaintiff suffers from an injury-in-fact under the ADA. Plaintiff's  
8 Complaint alleges that on or around January 12, 2004, Plaintiff "patronized the premises" of  
9 Defendants' car dealership, tried to gain access to services there, encountered access barriers,  
10 and Plaintiff presently desires to return to Defendants' car dealership "without being  
11 discriminated against in the immediate future." (Compl. at §§ 7, 12.) In support of these  
12 allegations, Plaintiff points to his deposition testimony stating that he visited the premises of  
13 Defendants' car dealership on or about January 12, 2005, where he encountered stairs, became  
14 discouraged, and left the premises. (Pl.'s Reply at 1-2; Dep. of Gaynor Carlock at 26:14-28:21,  
15 Pl.'s Ex. 2.)

16 Plaintiff has alleged and set forth evidence that he was actually deterred from returning to  
17 Defendants' car dealership because of access barriers he personally encountered there.  
18 Plaintiff's Complaint was filed on February 20, 2004. The Court finds that at the time the  
19 Complaint was filed, Plaintiff was suffering from both concrete and particularized harm, and  
20 actual or imminent injury, sufficient to establish standing under the ADA. *See Pickern*, 293 F.3d  
21 at 1137-38. However, the Court has been alerted to the fact that since the filing of the  
22 Complaint, Defendants have engaged in subsequent remedial measures which may deprive  
23 Plaintiff of standing and render Plaintiff's ADA claim moot. Specifically, Plaintiff himself has  
24 introduced evidence to the Court that Defendants have made the following alterations to their car  
25 dealership premises: (1) changed the handle to the front door (Dep. of Richard Matthew Collins  
26 at 8:1, Pl.'s Ex. 5); (2) placed handrails on the steps (*Id.* at 8:17-23); (3) installed an aluminum  
27 plate at the threshold entrance to the business office (*Id.* at 9:11-15); (4) installed a "please ring  
28 for assistance" bell outside the front entrance (*Id.* at 9:20-22); (5) completed a ramp for



1 wheelchair access (*Id.* at 10:6-16); and (6) installed signage indicating no public parking is  
2 available (*Id.* at 11:11-20). (*See* Pl.’s Mem. of P. and A. at 5.) It appears, according to the  
3 evidence submitted by Plaintiff himself, that the access barriers deterring Plaintiff from returning  
4 to Defendants’ car dealership have largely been removed. Thus, the Court finds reason to  
5 question whether Plaintiff currently has reason to be deterred from returning to the premises. If  
6 Plaintiff is no longer currently deterred, he would lack the actual and imminent harm required  
7 for injury-in-fact and would therefore lack standing to continue litigation of this suit. *See*  
8 *Pickern*, 293 F.3d at 1137-38. Such a loss of standing would render Plaintiff’s ADA claim  
9 moot.<sup>2</sup> *See Lewis*, 494 U.S. at 477-78.

10 Accordingly, the Court **DENIES** summary judgment on the grounds that a genuine issue  
11 remains as to whether Plaintiff currently has standing to pursue his ADA claim.

12 Furthermore, pursuant to its independent obligation to examine standing, the Court also  
13 **ORDERS PLAINTIFF TO SHOW CAUSE WHY PLAINTIFF’S ADA CLAIM SHOULD**  
14 **NOT BE DISMISSED AS MOOT**, as follows:

15 (1) The parties shall file and serve to opposing parties briefing on the extent to which  
16 subsequent remedial measures have removed the access barriers alleged in the Complaint,  
17 *on or before April 18, 2005.*

18 (2) The parties shall file and serve to opposing parties any Reply on such briefing *on or*  
19 *before April 25, 2005.*

20 **B. Whether Defendants’ Car Dealership is a Public Accommodation Under the ADA**

21 Under 42 U.S.C. § 12181(7), a public accommodation is defined as an entity whose  
22 operation “affect[s] commerce.” A specific listing of private businesses constituting public  
23 accommodations includes any “sales or rental establishment.” 42 U.S.C. § 12181(7)(E).

24 “Commerce” is defined as “travel, trade, traffic, commerce, transportation, or communication”  
25 among several states, between a foreign country and any state, or between points in the same  
26 state but through another state or territory. *Id.* at (1)(A)-(C).

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27  
28 <sup>2</sup> At present, the Court does not have sufficient evidence to verify whether all of the access  
barriers potentially deterring Plaintiff have been removed. Without such evidence, the Court cannot  
determine at this time that Plaintiff’s suit is in fact moot.

1 Defendants argue that their car dealership is not a public accommodation because it does  
2 not “affect commerce.” (Def.’s Mem. of P. and A. at 4.) In support of this argument, Defendants  
3 present no evidence and simply cite to *Jankey v. Twentieth Century Fox Film Corp.*, 212 F.3d  
4 1159 (9th Cir. 2000). However, *Jankey* stands for the proposition that an establishment that is  
5 specifically listed in 42 U.S.C. § 12181(7)(E) is not automatically a public accommodation. 212  
6 F.3d at 1161. *Jankey* holds even a particular type of establishment that is listed must also be  
7 open to the public in order to constitute a public accommodation. *Id.* *Jankey* does not discuss  
8 which types of establishments do or do not “affect commerce.” *See generally, id.*

9 The Court finds that Defendants’ used car dealership constitutes a public accommodation.  
10 *See* 42 U.S.C. § 12181(7)(E). Presumably, Defendants’ establishment is engaged in the  
11 commercial activity of selling used cars to the public. This sale clearly affects “commerce”  
12 within the meaning of the ADA, since purchasers of Defendants’ cars are free to drive across  
13 state lines. Defendants have not set forth any evidence to show that their car dealership does not  
14 affect commerce or is not open to the public. (*See generally*, Def.’s Mem. of P. and A.)  
15 Defendants also have not cited any legal authority establishing that a used car dealership, open to  
16 the public, does not “affect commerce.” (*See generally, id.*)

17 Accordingly, the Court **GRANTS** partial summary judgment, finding that Defendants’  
18 car dealership is a public accommodation under the ADA.

### 19 **C. Whether Architectural Barriers Existed At Defendants’ Car Dealership**

20 Plaintiff alleges that at the time Plaintiff attempted to enter Defendants’ car dealership,  
21 the premises had architectural barriers, such as steps barring Plaintiff’s access to the business  
22 office and lack of van accessible parking. (Pl.’s Mem. of P. and A. at 4.) In support of these  
23 allegations, Plaintiff points to an ADA Report by Defendants’ designated expert (“Defendants’  
24 ADA Report”) and an ADA Report by Plaintiff’s designated expert (“Plaintiff’s ADA Report”).  
25 (*See id.*) Defendants’ ADA Report states that Defendant’s car dealership had the following  
26 “conditions”: (1) “non-compliant steps and landing leading to the entrance door” and (2)  
27 “parking lot fails to have a tow-a-way warning sign and an appropriate van accessible parking  
28 stall.” (Def.’s ADA Report at 4, Pl.’s Ex. 4.) Plaintiff’s ADA Report cites violations in (1)

1 inadequate structure of the threshold entrance; (2) lack of signage at the entrance indicating  
2 disability accessibility; and (3) lack of handrails in the stairways. (Pl.'s ADA Report at 40-44,  
3 Pl.'s Ex.1.) Plaintiff also points to subsequent remedial measure undertaken by Defendant as  
4 evidence that the access violations previously existed. (Pl.'s Mem. of P. and A. at 5-6.)

5 In response, Defendants contend that subsequent remedial measures are inadmissible and  
6 that no public parking is available for any patrons. (Def.'s Mem. of P. and A. at 4; Decl. of  
7 Matthew Collins ¶ 4.) The Court agrees with Defendants' contention that the subsequent  
8 remedial measures are inadmissible for purposes of showing Defendants' culpability, and will  
9 not consider them in this context. *See* Fed. R. Evid. 407. The Court also finds a genuine issue of  
10 fact remains regarding whether public parking is available on Defendants' premises.

11 Defendants also point to the deposition testimony of their expert, Robert Novick, stating  
12 that the "conditions" listed in Defendants' ADA Report do not necessarily indicate ADA  
13 violations, and that the possible remedies listed were mere "suggestions and not required." (Dep.  
14 of Robert Novick at 31:15-25, Def.'s Ex. 2.) However, whether the architectural barriers  
15 actually violated the ADA is a separate issue from whether the architectural barriers existed. For  
16 instance, architectural barriers may exist even without violating the ADA because their removal  
17 is not readily achievable and defendants employ alternative methods of providing access to  
18 disabled patrons. *See* 42 U.S.C. 12182(b)(2)(A). Defendants have failed to rebut Plaintiff's  
19 evidence that Defendants' premises had architectural barriers at the time of Plaintiff's attempted  
20 entry. Other than evidence that Defendants' car dealership does not offer public parking,  
21 Defendants do not address the existence of the architectural barriers listed in the two ADA  
22 Reports. (*See generally*, Def.'s Mem. of P. and A.)

23 Accordingly, the Court **GRANTS** partial summary judgment, finding that at the time of  
24 Plaintiff's visit, Defendants' premises had the following architectural barriers: (1) inadequate  
25 structure of the threshold entrance; (2) lack of signage at the entrance indicating disability  
26 accessibility; (3) lack of handrails in the stairways; and (4) lack of signage indicating public  
27 parking was unavailable.

1 **D. Whether Removal of Barriers was “Readily Achievable”**

2 Even if architectural barriers exist, a defendant has only violated the ADA if either (1) the  
3 removal of barriers is “readily achievable” or (2) if removal is not readily achievable, the  
4 defendant failed to engage in “alternative methods” that are “readily achievable,” to permit  
5 access to disabled patrons. 42 U.S.C. § 12182(b)(2)(A)(iv), (v). “Readily achievable” is defined  
6 as “easily accomplishable and able to be carried out without much difficulty or expense.” *Id.* at §  
7 12181(9). In determining whether removal or alternative methods are “readily achievable,” the  
8 court is to consider (1) the nature and cost of the required action; (2) the overall financial  
9 resources of the facility, including the effect on expenses and resources, and any other impact the  
10 required action would have on the facility; (3) the overall financial resources of the covered  
11 entity, including the overall size of the business, number of employees, and number, type, and  
12 location of facilities; and (4) the type of operation of the covered entity, including the  
13 composition, structure, and functions of the workforce of the entity. *Id.* at 12181(9)(A)-(D).

14 Plaintiff contends that Defendants’ subsequent remedial measures show that removal of  
15 barriers were “readily achievable.”<sup>3</sup> (Pl.’s Mem. of P. and A. at 7.) As evidentiary support,  
16 Plaintiff points to Defendant Matthew Collins’ deposition testimony stating that after the filing  
17 of the suit, he made alterations to his premises pursuant to the recommendations given by  
18 Defendants’ expert, Robert Novick.<sup>4</sup>

19 In response, Defendants essentially argue both that removal of barriers is not readily  
20 achievable and that Defendants engaged in alternative methods to allow access to disabled  
21 patrons. Defendants point to the deposition testimony of their expert, Mr. Novick, implying that  
22 removal of barriers might not have been readily achievable. (Def.’s Mem. of P. and A. at 5.) Mr.

23 \_\_\_\_\_  
24 <sup>3</sup> Although evidence of subsequent remedial measures is not admissible to show negligence,  
25 culpable conduct, defects in product or product design, or need for warning or instruction, such evidence  
26 is admissible “when offered for another purpose.” Fed. R. Evid. 407. Thus, evidence of subsequent  
27 remedial measure is admissible to determine whether removal of architectural barriers is readily  
28 achievable.

27 <sup>4</sup> These alterations include: (1) changed the handle to the front door (Dep. of Richard Matthews  
28 Collins at 8:1, Pl.’s Ex. 5); (2) handrails placed on the steps (*Id.* at 8:17-23); (3) aluminum plate at the  
threshold entrance to the business office (*Id.* at 9:11-15); (4) a “please ring for assistance” bell outside  
the front entrance (*Id.* at 9:20-22); (5) completion of a ramp for wheelchair access (*Id.* at 10:6-16); and  
(6) signage indication no public parking is available (*Id.* at 11:11-20).

1 Novick testified that “there’s not, in my observation, adequate area to make the office in this  
2 case accessible without interfering with the business of the facility.” (Dep. of Robert Novick at  
3 31: 15-18, Def.’s Ex. 2.) Mr. Novick further testified that after considering “whether or  
4 not...[Defendants’ car dealership] is the kind of business that a disabled individual would  
5 approach and look for a vehicle that would necessarily support his personal needs”, he “didn’t  
6 feel like...anything was required.” (*Id.* at 36:2-9.)

7 Although there is evidence that Defendants removed some barriers on their premises, this  
8 fact merely proves that removal of some barriers is possible; it does not conclusively prove that  
9 removal of all barriers was “readily achievable.” At present, this Court does not have sufficient  
10 evidence regarding the relevant factors for making such a determination. For instance, the Court  
11 is unaware of the overall financial resources of Defendants’ car dealership, the impact that  
12 removal of barriers has on the facility, the overall size of Defendants’ car dealership, the number  
13 of employees, or the composition, structure, and functions of Defendants’ workforce. Based on  
14 Mr. Novick’s deposition testimony and the lack of sufficient evidence relating to all factors  
15 relevant to the “readily achievable” analysis, the Court finds a genuine issue of fact remains  
16 whether the removal of barriers was indeed “easily accomplishable and able to be carried out  
17 without much difficulty or expense.” *See* 42 U.S.C. § 12181(9).

18 Moreover, Defendants present evidence that alternative methods allowing disability  
19 access are employed, since the door to the business office is always open, their business is  
20 conducted both in the office and out on the lot, and a disabled patron need only call out and seek  
21 assistance. (Def.’s Mem. of P. and A. at 4; Decl. of Matthew Collins ¶¶ 8, 9.) Defendant  
22 Matthew Collins states “[w]e are in the business of buying and selling cars and certainly if  
23 someone advised us they were interested in a vehicle we would do whatever it would take to  
24 accommodate them. We certainly can fill paper work out in the lot as well as in our office.” (*Id.*  
25 ¶ 9.) Based on these statements by Defendant Matthew Collins, the Court finds a genuine issue  
26 of fact remains as to whether Defendants employed alternative methods to provide access to  
27 disable patrons.

28

1 Accordingly, the Court **DENIES** Plaintiff's motion for summary judgment on the ADA  
2 claim. Moreover, Plaintiff presents no independent arguments for summary judgment on his  
3 state law claims, but rather merely refers to his ADA claim summary judgment argument. (*See*  
4 *Pl.'s Mem. of P. and A. at 8-9.*) Thus, the Court **DENIES** summary judgment on Plaintiff's  
5 state law claims as well.

6 ***Conclusion and Order***

7 For the reasons set forth above, the Court: (1) **GRANTS PARTIAL SUMMARY**  
8 **JUDGMENT** on the following issues: (a) Defendants' car dealership is a "public  
9 accommodation" under the ADA and (b) Defendants' car dealership premises did have  
10 architectural barriers at the time of Plaintiff's visit on or around January 12, 2004; and (2)  
11 **DENIES SUMMARY JUDGMENT ON PLAINTIFF'S ADA AND RELATED STATE**  
12 **LAW CLAIMS.**

13 The Court further **ORDERS PLAINTIFF TO SHOW CAUSE WHY PLAINTIFF'S**  
14 **ADA CLAIM SHOULD NOT BE DISMISSED AS MOOT**, as follows:

15 (a) The parties shall file and serve to opposing parties briefing on the extent to which  
16 subsequent remedial measures have removed the access barriers alleged in the Complaint,  
17 *on or before April 18, 2005*; and

18 (b) The parties shall file and serve to opposing parties any Reply on such briefing *on or*  
19 *before April 25, 2005.*

20  
21 **IT IS SO ORDERED.**

22  
23 Dated: 3-28-05

24   
25 **NAPOLEON A. JONES, JR.**  
United States District Judge

26 cc: Magistrate Judge Brooks  
27 All Counsel of Record  
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